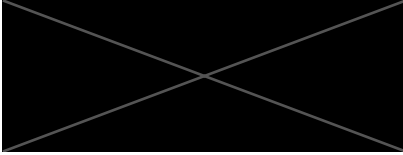




**Department of  
Veterans Affairs**  
P.O. BOX 4444  
JANESVILLE WI 53547-4444

MARCH 25, 2022



In Reply Refer To:



## **Notice: There May Have Been a Delay in Receipt of Mailed Correspondence**

To whom it may concern,

You may experience a delay in receipt of correspondence from the Department of Veterans Affairs (VA).

### **What Happened**

VA experienced delays in printing and mailing correspondence to Veterans and claimants due to supply chain and staffing shortages from our vendor.

### **How This May Have Affected You**

From July 13, 2021 through December 31, 2021, correspondence may not have been received timely. This includes information needed to pursue a benefit or notification of a decision, which may require a time-sensitive response. Veterans Benefit Administration extended the initial response period afforded in the letter by 90 days when a proposed action may have resulted in a denial, reduction, or termination of benefits. Unless you waived your right to respond or sent the requested evidence or information, you qualified for this extension.

This notice applies to impacted correspondence sent from the Veterans Benefit Administration related to your disability compensation and pension benefits, decision reviews, and/or services related to the Veteran Readiness and Employee program dated July 13, 2021 through December 31, 2021.

### **What You Should Do**

- If you already received and fully responded to the correspondence, no further action is needed.
- If you received a letter dated July 13, 2021 through December 31, 2021 requesting a reply but have not done so, you are encouraged to respond as instructed in your latest correspondence. You have 90 additional days to respond, beyond the timeframe indicated in the letter.
- If VA made a decision on your claim for benefits before the extended time frame expired, please notify VA, and provide the evidence or information requested. VA will take corrective action to ensure that any new evidence or information that you provide is considered.
- If you believe you should have received a letter but did not, please contact VA at 1-800-827-1000.

## If You Have Questions or Need Assistance

VA Website	<a href="http://www.va.gov">www.va.gov</a>
VA Forms Website	<a href="http://www.va.gov/vaforms">www.va.gov/vaforms</a>
Frequently Asked Questions	<a href="https://www.va.gov/resources">https://www.va.gov/resources</a>
Submit a Question: <i>Include your full name and VA file number</i>	<a href="https://ask.va.gov/">https://ask.va.gov/</a>
Mailing Address: <i>Include your full name and VA file number on the inside of mailed correspondence (not on envelope)</i>	See: Where to Send Information and Evidence below
Toll Free Number	1-800-827-1000
TTY, Federal Relay	711
Veterans Crisis Line	1-800-273-8255 and press 1
VA Regional Office Location	<a href="http://www.va.gov/find-locations">www.va.gov/find-locations</a>

## Where to Send Information and Evidence

<b>Compensation Claims</b>	<b>Veterans Pension and Survivor Benefit Claims</b>	<b>Veteran Readiness and Employment (VR&amp;E):</b>	<b>Fiduciary:</b>
Fax: 844-531-7818 <b>Or mail to:</b> Department of Veterans Affairs Evidence Intake Center P.O. Box 4444 Janesville, WI 53547-4444	Fax: 844-655-1604 <b>Or mail to:</b> Department of Veterans Affairs Pension Intake Center P.O. Box 5365 Janesville, WI 53547-5365	Contact your assigned Vocational Rehabilitation Counselor <b>or mail to:</b> VR&E Intake Center Department of Veterans Affairs P.O. Box 5210 Janesville, WI 53547-5210	Fax: 888-581-6826 <b>Or mail to:</b> VA Fiduciary Intake Center P.O. Box 95211 Lakeland, FL 33804-5211
<b>FASTEST:</b> Submit online at <a href="http://www.va.gov">www.va.gov</a> or via Direct Upload by going to <a href="https://eauth.va.gov/accessva/">https://eauth.va.gov/accessva/</a> (To set up an account for credentials, go to <a href="https://www.id.me">https://www.id.me</a> ).			

Sincerely,

Veterans Benefits Administration